



Delivery Acceptance Agreement

Estimate/Invoice # _____ (Common Carrier, Full Semi Load, Medium Truck load, Michigan Deliveries)

The carrier who delivers the merchandise to a specified delivery location is responsible for any and all losses and/or damages which the merchandise sustains during the delivery process. Acceptance of this shipment of merchandise is an acknowledgement that the **merchandise delivery is complete, all merchandise listed on the pack slip was included in the delivery and in satisfactory condition in conformity with your expectations.** Initial: _____

Visible damages: Delivery driver must sign off for any loss or damage to the merchandise before he leaves the premises. Have the delivery driver note on the BOL or freight bill the nature and extent of the damage. **Notify Northern Log immediately of the damage and provide digital pictures of the package showing the damage.** Initial: _____

Concealed Damage: Open all shipments immediately. Northern Log Supply **must be notified within 4 days of the date of delivery** of any damage or shortage that is not noticed until after the carrier driver has left the delivery site. Damaged product will require pictures provided to Northern Log Supply no later than the end of day on the 4th day after delivery. **The burden of proof is on the customer to clearly establish the extent and nature of the damage.** Light scratches and abrasions on the merchandise that can easily be repaired through light sanding, rubbing, or other restoration technique are not considered damage and will not be eligible for filing a claim. Initial: _____

Unloading Merchandise: Customer is responsible for unloading the entire shipment **and** is responsible for providing adequate machinery or manpower to safely unload the entire shipment in a timely manner. Initial: _____

Delivery site information (Check all that apply – Additional fees may apply)

- ❖ _____ Residential (House or a site surrounded by houses)
- ❖ _____ Commercial property (farm, constructions site, restaurant, retail, etc...)
- ❖ _____ Easy access site
- ❖ _____ Difficult access site (GPS errors, narrow drive or otherwise difficult for a full semi to access)
- ❖ _____ Liftgate needed to offload the merchandise by hand (Not available for all shipments)
- ❖ _____ Need the merchandise unloaded curbside by the carrier
- ❖ _____ Appointment required for delivery time or restricted delivery times
- ❖ _____ Locked gate or code needed to access delivery site
- ❖ _____ Special delivery instructions: _____

If you have any additional questions regarding this Delivery Acceptance Agreement, please contact Northern Log Supply, LLC at (989)843-0699 or email office@northernlogsupply.com.

I, (print name) _____ have read and agree to the terms and conditions of the above stated Delivery Acceptance Agreement and my signature below indicates my compliance.

Signature: _____ Date: _____